

NOTICE OF SECURITY INCIDENT

Hawkeye Financial Group (“HFG”) recently learned about a data security incident that may have impacted a limited amount of personal information for some of its clients. We respect the privacy and security of all information within our control, and sincerely apologize for any concern this may cause our clients.

What happened?

On December 21, 2021, we discovered suspicious activity associated with one of our employee’s email accounts. As soon as we learned of the incident, we began an investigation to determine what occurred and whether any data was at risk. Unfortunately, this investigation found unauthorized access to one email account. We then hired an independent firm to conduct an in-depth review of the email account to determine what personal information may have been present in the affected account. This review was completed on April 26, 2022, at which point we determined that personal information of some of our clients was present in the affected email account at the time of unauthorized access.

What information was involved?

Information stored in our systems may include first and last names, addresses, dates of birth, driver’s license numbers, Social Security numbers, financial information, and for a small subset of individuals, limited medical information.

What are we doing?

We have taken steps to prevent a similar incident in the future, including changing all passwords, deploying multifactor authentication for remote access, and retraining staff on data security best practices. We have also arranged for impacted individuals to receive credit monitoring and identity protection services from IDX, a data breach and recovery services expert, at no charge to affected individuals. These services include 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. Letters were also sent to impacted individuals for whom HFG had addresses.

What can you do?

It is always a good idea to remain vigilant for incidents of identity theft or fraud, and to review bank account and other financial statements as well as credit reports for suspicious activity. Incidents of suspected identity theft should be reported to local law enforcement or the attorney general. Contact information for the credit reporting agencies is available below.

Equifax Security Freeze
U.S. Consumer Services

Experian Security Freeze
P.O. Box 9554

TransUnion Security Freeze

Privileged & Confidential
Substitute Notice

P.O. Box 105788
Atlanta, GA 30348
(800) 349-9960

Allen, TX 75013
1 888 397 3742

Fraud Victim Assistance
Department
P.O. Box 6790
Fullerton, CA 92834
888-909-8872

We also encourage individuals to contact IDX with any questions and to take full advantage of the IDX service offering.

For more information

If you have any questions or concerns, please call 1-800-939-4170 Monday through Friday from 8am – 8 pm Central Time. Your trust is our top priority, and we deeply regret any inconvenience or concern that this matter may cause.